Download the app from the App Store (for iPhone users) or Google Play (for Android users). Search for Suffolk FastFare. Once the app has downloaded open it up.

Select ‘Buy Tickets’ to purchase a ticket or ‘Ticket Wallet’ if you have already bought a ticket and want to use it.

Select the duration and type of ticket you require and accept the terms and conditions.

Choose the payment method you require either by entering credit or debit card information, which you can store on the app to make repurchase faster, or via a digital wallet such as Apple Pay or Masterpass.

Once purchase is complete tickets can be found in the ‘Ticket Wallet’. When boarding the bus tickets must be activated to show to the driver who will visually inspect the validity of the ticket.

Trip tools can also be accessed via the ‘Trip Tools’ button which contains bus stops, maps, schedules, tracking services and more.